



## INNOVATION

Complete engineering, design and development capabilities.



## MANUFACTURING

Manufactured using Bergstrom's World class manufacturing systems and processes.



## QUALITY

Designed, engineered and manufactured in the U.S. and China facilities.



[www.bergstrominc.com](http://www.bergstrominc.com)



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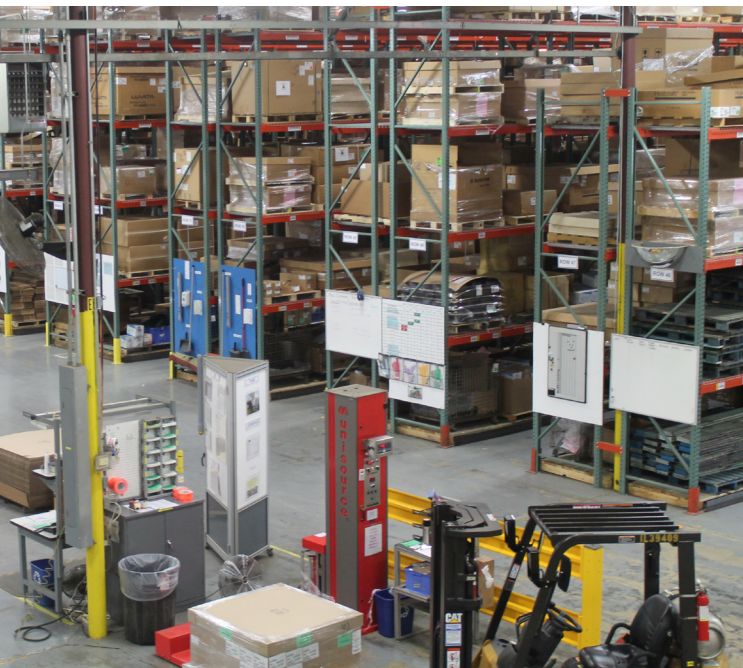
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# AFTERMARKET SERVICES





## AFTERMARKET SERVICES

Bergstrom has an enviable record of quality. Our quality program is comprehensive in scope and measurements involving a variety of scales and dimensions. Internal quality data and field warranty information are important components. We close the loop on quality assessment by extensive bench marking and end-user field surveys. When viewed in total, the data generated by our quality assessment program provides the fullest possible picture of product performance and customer satisfaction.

The commercial vehicle aftermarket has long been an important segment of our customer business portfolio. Establishing a stand alone organization to assist our customers grow their aftermarket business through their own dealers required a new approach. In 1995, we established Bergstrom Parts. Today our fill rate is one of the industry's best ... providing the right product at the right time.

### Benefits of choosing Bergstrom

Count on the Bergstrom Aftermarket Parts for the right parts and quick delivery at the right price. Our program offers HVAC products and solutions for medium and heavy-duty trucks, buses and other vehicles through US and Canadian distributors. We offer a vast inventory of original equipment manufacturer (OEM) parts, aftermarket parts and aftermarket systems; demonstrating our commitment to be the leading supplier to wholesale distributors. We have competitive pricing and an online ordering system to get the parts to you in a timely manner.

### Bergstrom Aftermarket Capabilities

- Premium quality parts and systems
- Accessibility to inventory levels
- Online ordering system and bill pay systems
- Technical training courses
- A dedicated and professional sales force
- Customer service and technical teams for support

