

# RV Pre-authorization Checklist

To expedite customer claims, Bergstrom requests the following information when calling or emailing.

**\* = Required Field**

RV CASE#	
Complete VIN *	
Year, Make, and Model of Vehicle	
Bergstrom Unit Part # off Base unit	
Bergstrom Unit Serial # off Base unit	
Vehicle In-Service Date *	
Vehicle Mileage	
Labor Rate	
Repair Facility Name & Address	
Contact Name and Number *	
Complaint *	
Cause and Correction *	
Date of Failure *	
Date of Repair *	
Labor Time Requested *	
Part Number Needed *	

Pre-authorization Support

[preauthorization.request@bergstrominc.com](mailto:preauthorization.request@bergstrominc.com)